

**Site Profile**

<p><b>Site Name:</b>  <b>South Okanagan General Hospital</b>  <b>McKinney Place</b>  <b>Oliver Health Centre</b></p>	<p><b>Category:</b>  <i>Acute Care</i>  <i>Residential Care</i>  <i>Community Care, Public Health &amp; Home Support</i></p>
	
<p><b>Site Address:</b>          7139 362 Avenue, Oliver, BC V0H 1T0</p>	
<p><b>Location Information:</b> <i>Located in the South Okanagan, Oliver is known as the “Wine Capital of Canada” and boasts numerous vineyards and wineries in addition to the traditional orchards and fruit stands of the area. SOGH serves the communities of Oliver and Osoyoos and surrounding rural areas.</i></p>	

**Services provided at this site**

- |                              |                             |
|------------------------------|-----------------------------|
| ✓ 24-hour Emergency Services | ✓ Laboratory Services       |
| ✓ General Medicine           | ✓ Mental Health Services    |
| ✓ Rehabilitation Services    | ✓ Home Support Service      |
| ○ Occupational Therapy       | ✓ Residential Care Services |
| ○ Physical Therapy           | ✓ Social Work Services      |
| ✓ Pharmacy Services          | ✓ Dietitian Services        |
| ✓ X-ray Services             | ✓ Diabetes Education        |
|                              | ✓ Public Health             |
|                              | ✓ Community Care            |

**Number of beds (where applicable):**  
**18 acute**  
**75 residential**

**Approximate number of employees at site:**  
**200**

**Description of the site:**

*SOGH is a unique working environment due to the integrated use of technology. Over the past several years our acute care areas have implemented:*

- *positive patient identification which uses scanners with a bar coded wrist band to ensure accurate patient identification*
- *a completely electronic documentation system*
- *bedside medication verification*
- *Physician Care Management*

*and*

- *electronic medical summaries from physician offices*

*All of this combines to improve quality patient safety and care through the reduction of errors*